



Mastering e-Business

Paul Grefen

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e-Business – business collaborations enabled through information and communication technologies – is an essential activity for any business organization and constitutes a significant and growing sector. This textbook presents an innovative teaching framework to help students gain a thorough understanding of the principles of this vital aspect of business and management.

Casting aside the over-complicated and narrow introductions of other textbooks, Grefen presents, analyzes and explains the principles of e-Business with refreshing clarity. The book covers both the business and technology aspects of this topic, using a unique framework integrating:

- **Business** – focuses on why a specific e-Business scenario exists and how an organization can profit from it
- **Organization** – analyzes how organizations and their processes are structured to achieve strategic goals
- **Architecture** – explains the high level design of advanced information systems to describe how e-Business functions
- **Technology** – examines the technological implementation of e-Business scenarios using a wide variety of ingredients from IT

Mastering e-Business offers a well-structured overview of all aspects of e-Business and is an essential read for all students and professionals interested in this central aspect of modern, global business.

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